

Summary key points of Day One of the DSS Consumer Consortium Thursday 18 March 2010

- Need to save money!
- **Consumer Training Fund** – Te Pou administering Ministry of Health training fund of \$840 million to be allotted, (1.3 million dollars applied for). Next year will be approximately \$750 million. Contracts being allotted this week check out the Te Pou website. October 2010 being the date for submissions for 2011 funding. Consortium Admin to send out information on the courses available.
- **Minister Turia's visit** – The Minister indicated she was keen to come 2 – 3 times per year to the Consortium meeting. That she wants to use the Consortium as a quality assurance group. She has the right vision. She wanted input for a media campaign and ideas around an ombudsman for disability. Suggestion of an Agency report card – Consortium to grade. Endorsed the Consortiums terms of reference and acknowledged it could be used in other areas to deal with conflict. She endorsed the Consortiums terms of reference as good and a model for conflict resolution.
- **Individualised Funding** – mechanism to give people choice and control. Apart from Manawanui in Charge, they have approved 18 alternative host providers, possibly looking at increasing this to cross over to other agencies. You don't have to take IF it is your choice. Provider has an important networking function reporting monthly for the first six months. We need more information on quality support after the first six month period
- **Environmental Support Services** – Fairness. Having a group of people having a say produces a much fairer outcomes. What can people contribute? Should people be asked to contribute?

Summary of key points of Day Two of the DSS Consumer Consortium Friday 19 March 2010

Consumer Meeting:

- Dire need for respite and residential care – asked to be addressed at next meeting.
- Peak Body for consumers?
- Power point presentations and graphics – text only no graphs.
- Dates and venue for next meetings 22 – 23 July and 4 – 5 November in Wellington at the Brentwood Hotel
- Action point – invite Contract Manager Natasha Gardner to next meeting.

Anne O'Connell – Deloitte Report:

- Full report available soon
- 30% of the people gets 70% of the funds
- Need to improve relationships between NASCs and providers and more flexible funding
- Include disabled people and their families more involved in their decisions
- Improved systems for monitoring and auditing

LAC – John Wilkinson and Jenny Moor:

- Move towards what constitutes a good life
- Looking at the framework it is a person centered calling it 'Person Centered Choice and Control'
- Request for feedback from presenters
- Choice of language from service to support
- Accountability extends to providers as well
- Cover for the rural sectors

Consortium meetings inclusiveness:

- Form from admin asking members what their communication needs are
- Large group sessions in morning and small group work in the afternoon
- Have the Consortium meeting in the afternoon as people get more involved and holds attention.
- Getting equipment needs right
- Breaking into small groups will cost more as have to book more rooms
- Some speakers wanted small groups but after seeing the room lay out decided against it, need to consider room lay out.
- Don't want cost to ourselves out of the consortium – two rooms' means two lots of interpreters and two hearing loops.
- Splitting into small groups with different speakers relating to that interest group. Although members can't be in two places at once if they have more than one interest areas.

Residential Care for People with Physical Disabilities:

- Variations across the country and spoke about three of the nine options.
- Young people living in aged care services – this needs to be addressed immediately.
- There are huge gaps in the system across the board and need for improvement.
- Increasing supports may include nursing care and registered nurses may be available
- 757 young people in aged care and once they are in it is difficult to get them out.
- Thanks to Rob, Venessa and Debs for running a smooth session

